



Affordable Internet at Home
for Eligible Households

[How to Apply \(/apply\)](#)

[Low-Cost Computer \(/low-cost-computer\)](#)

[Learning Center \(/learning\)](#)

[Our Mission \(/our-mission\)](#)

COMCAST

Staying Connected During Coronavirus

As our country continues to manage the COVID-19 emergency, Comcast is taking immediate steps to help connect low-income families to the Internet at home. New Internet Essentials customers will receive two free months of Internet service, which is available to all qualified low-income households for \$9.95/month plus tax. Apply by April 30, 2020.

Additionally, for all new and existing Internet Essentials customers, the speed of the program's Internet service has increased to 25 Mbps downstream and 3 Mbps upstream. That increase will go into effect automatically for no additional fee and it will become the new base speed for the program going forward. "During this extraordinary time, it is vital that as many Americans as possible stay connected to the internet – for education, work, and personal health reasons," Dave Watson, Comcast Cable Chief Executive Officer.

Things to Know

Do I live in an area where I can get Internet Essentials from Comcast? 

Am I eligible for Internet Essentials? 

You may qualify if you:

COMCAST

- Live in an area where Comcast Internet Service is available.
- Are eligible for public assistance programs like the National School Lunch Program, housing assistance, Medicaid, SNAP, SSI, and others (<https://www.internetessentials.com/get-help#application&Documentsneeded>).
- Have not subscribed to Comcast Internet within the last 90 days.
- Have no outstanding debt to Comcast that is less than one year old.

Signing up is easy and fast from your mobile device, go to: <https://apply.internetessentials.com/>
(<https://apply.internetessentials.com/>)

I am an Internet Essentials customer and I heard that speeds increased, do I need to do anything? 

How do I get the promotion for two free months as a new customer? 

Things to Know

Do I live in an area where I can get Internet Essentials from Comcast? 


Am I eligible for Internet Essentials? 


I am an Internet Essentials customer and I heard that speeds increased, do I need to do anything? 

COMCAST

How do I get the promotion for two free months as a new customer? 

If you are eligible for Internet Essentials, apply by April 30, 2020, and are approved, you will automatically receive the two-month free promotion. After the promotion, regular rates apply. Internet Essentials current rate is \$9.95 per month plus tax unless you disconnect your service.

Once approved for Internet Essentials, how long will it take for me to receive Internet? 

Can I disconnect from Internet Essentials at any time? 

I am an existing Internet Essentials customer, can I get two months free? 

- Shop
- Manage Account
- Support (/customer-support.html)

FREE Internet Access⁸ to qualifying homes with students.
 (https://www.spectrum.net/login)
 Call 1-844-579-3743 (tel://844-579-3743) to enroll.

SPECTRUM

LEARN MORE

In an effort to ensure Americans have necessary access to online resources, qualifying households with students can get 60 days of FREE access⁸ with a Spectrum Internet account.

- ✓ Available for households with K-12 or college students
- ✓ Limited to new accounts who do not already have a Spectrum Internet subscription
- ✓ Free installation options available

In addition, Spectrum WiFi hotspots will be open for public use.
 Call **1-844-579-3743 (tel://844-579-3743)** to enroll.

*Free Internet Access to qualifying homes with students *call to enroll*

SPECTRUM INTERNET MORE SPEED TO STREAM

\$49^{99/mo}
for 12 mos*

Add TV and stream with the Spectrum TV App

ENTER YOUR ADDRESS
 FOR BEST OFFERS

*Street Address

Apt/Unit *Zip Code

SHOP NOW

Spectrum mobile: Save up to \$700 a year by switching.¹ **Get Started.** (https://www.spectrum.com/mobile/calculator)

Combine Internet, TV
 and Home Phone for
 the Best Deals

INTERNET
 From
\$49^{99/mo}
for 12 mos*

SHOP NOW (HTTPS://BUY.SPECTRUM.COM/BUYFLOW/BUYFLOW-LOCALIZATION?OFI